



Good Faith Estimate

Know the cost of your care before your visit.

The No Surprises Act protects individuals through a federal law from unexpected medical bills. These protections help ensure patients don't receive surprise bills for medical services, even if those services were out-of-network or without prior authorization.

For patients with hospital visits who are uninsured, pay through self-pay or choose to not use their health insurance for a service, a good faith estimate of the cost of their care will be provided prior to their visit.

Marshfield Clinic Health System's pre-service coordinator team will provide an estimate to uninsured or self-pay individuals within the following timeframes:

- For appointments scheduled three to nine business days out, the estimate will be sent within one business day.

- For appointments scheduled 10 or more business days out, the estimate will be sent within three business days.
- For patients who call and request an estimate, it must be provided within three business days.

If you receive a bill that is at least \$400 more than your estimate, you can dispute the bill.

Patients can receive a fee estimate by visiting the patient price estimator, calling 1-800-782-8581, ext. 9-4475 or sending an email.

For more information or questions about Good Faith Estimates:

- Visit www.cms.gov/nosurprises
- Call the Wisconsin Office of the Commissioner of Insurance at 800-236-8517
- Call the No Surprises Help Desk at 1-800-985-3059



**Marshfield Clinic
Health System**

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