


How to find a provider in the Zelis National Access Program



Your Security Health Plan coverage offers the Zelis National Access Program. Please refer to your Schedule of Benefits for your coverage details.


To find a Zelis provider:

1. Visit www.securityhealth.org/directory.
2. Select from four options:




I want to see if a doctor is in my plan or network.

Get started




I want a specific specialty.

Get started



I want a new doctor.

Get started



I want to search for a health care facility or medical equipment.

Get started

3. Enter your group or subscriber number from your ID card if you have it. Or, choose “**Employer coverage**” from the first drop-down menu (or “**Security Administrative Services**” if your employer is self-funded) and the plan name on your ID card.
4. A paragraph will appear about Point of Service plans. Click the “**Zelis**” button. A new page will open.
5. Read the Terms and Conditions, click the “**I confirm...**” check box, and click the “**Continue**” button.
6. Where it asks for Access code/Group ID/PIN, type in the letters **SHP**, which is the group ID code that is shown on your National Access ID card.
7. Use the drop-down menu to select the state in which you are seeking a provider and then click the “**Go to directory**” button.
8. Follow the prompts based on which search criteria you select and click “**Search.**”

You can also call Zelis for assistance at **1-877-509-1952**.

Zelis ID Card

SecurityHealthPlan
NATIONAL ACCESS PROGRAM

For National Access when outside the Primary PPO service area, present this card along with your primary medical ID card.

Please do not discard your primary medical ID card.

www.zelis.com
Line group: SHP

To Locate Providers
888-621-7900

ARIZONA

ARKANSAS

CALIFORNIA

CONNECTICUT

FLORIDA

GEORGIA

ILLINOIS

INDIANA

IOWA

KANSAS

LOUISIANA

MARYLAND

MASSACHUSETTS

MICHIGAN

MINNESOTA

MISSISSIPPI

MISSOURI

MONTANA

NEBRASKA

NEVADA

NEW HAMPSHIRE

NEW JERSEY

NEW YORK

NORTH CAROLINA

NORTH DAKOTA

OHIO

OKLAHOMA

OREGON

PENNSYLVANIA

RHODE ISLAND

SOUTH CAROLINA

Tennessee

Texas

UTAH

VERMONT

VIRGINIA

WASHINGTON

WEST VIRGINIA

Wisconsin

Wyoming

CLAIMS: SUBMIT TO ADDRESS ON PRIMARY MEDICAL ID CARD.

zelis

If you have any questions about your coverage, please speak with one of our local member service experts at **1-877-509-1952** (TTY 711).



Or visit us online at www.securityhealth.org

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