

# Facts at a glance



**225,000**  
members

ACROSS ALL

72 Wisconsin counties



**500+**  
employees

Health coverage for:



Large and small employers



Individuals and families



Medicare beneficiaries



Medicaid beneficiaries



Plus:  
Benefit administration for  
self-funded employers

## Wisconsin's

6<sup>th</sup>

largest health plan by **premium volume**

5<sup>th</sup>

largest health plan by **membership**

CMS star rating: 4.5 stars for 2023



### 2022 SQM Customer Service awards:

- Call Center World Class FCR Certification
- Highest Chat Customer Service Award
- Highest Customer Service Award for the Health Care Industry
- Highest Customer Service Award for the Non-Profit Sector
- World Class Employee Experience Award
- World Class Customer Experience Certification (7th consecutive year)

Best  
Performing  
Small to Mid-sized  
Call Center  
Award Winner

NOT-FOR-PROFIT  
HEALTH PLAN

**\$500,000**

IN COMMUNITY CONTRIBUTIONS ANNUALLY



### A System of care

More than 100,000 shared customers between  
Marshfield Clinic Health System and Security Health Plan.