Volunteer Opportunities

Oncology Waiting Room: If you like working independently and are a service-oriented person, check out the Oncology Waiting Room. Here you will be working with many families, initiating activities, and making conversation with all types of people. Mature and compassionate volunteers are needed with making families feel safe and comforted in times like these.

Pediatric Unit: Help make a positive and comforting impact on the experience of our pediatric patients. Warm and engaging volunteers will assist staff with structured playroom sessions, help patients to/from the playroom, interact one-on-one with children who cannot leave their rooms (e.g. on bed rest, on isolation precautions, etc.), or offer parents a break. Volunteers will also help in keeping the playroom and toys organized and sanitized and help the unit feel homey with seasonal decorations.

Main Hospital Lobby Information Desk: Are you a “people person?” In this area, you will provide patient room numbers as needed/appropriate and escort visitors to their destination. If you have a friendly smile, approachability and willingness to be the front face of the hospital’s main entrance we could use you here! Volunteers may also help deliver items from the Gift Shop or other miscellaneous deliveries to patient rooms and units as needed.

Lawton Center Information Desk: Are you a “people person?” In this area, you will provide information and direction as needed to staff and visitors in the Lawton Center.

Outpatient Surgery Family Waiting Room: There are two options in this area: phone or escort volunteers. Phone volunteers assist in facilitating communication between surgical areas and families. Escorts assist in guiding patients, families and/or visitors to and from designated areas. This can be a fast-paced area and requires expert people skills, professionalism, and sensitivity.

Nuclear Medicine Waiting Room: In the Nuclear Medicine Waiting Room, you will be checking in patients for their appointments and also talking with staff. This area specializes in patient relations, using the phone, and keeping a mature and professional work environment.

Direction Desk: We need a volunteer to direct visitors to the hospital. As a volunteer, you will greet patients, families and visitors, and direct them to their destination. Volunteers should be comfortable working with people, flexible in many situations, and be able to read maps and give directions.

Gift Shop: In the Gift Shop, attentive and friendly volunteers help customers with their purchases and gift wrap and/or deliver items to patients’ rooms. Essential qualities include
great people skills, comfortable learning/using merchandise scanner and computer cash register, and accuracy in managing monetary transactions.

**Coffee Cart:** Volunteers will serve patients, families, visitors and staff by preparing beverages, baking items and ensuring all areas are kept clean and in good appearance. A friendly demeanor, organization and ability to multi-task with efficiency and professionalism are a must. You must be comfortable using a computerized cash register and be accurate working with monetary transactions.

**New Vision:** If you have an eye for art, New Vision is for you! All of the art on display was made by people in the community and is for sale, along with other items that can be purchased. Volunteers would be responsible for handling money and other gallery procedures.

**MORE FLEXIBLE OPTIONS:**

**Patient Advocacy:** Being a patient advocate, you can make a huge impact on the quality of the experience our patients have. Patient advocates visit newly admitted patients to help them adjust, answer questions, and explain everything from ordering meals to changing the channels. Being admitted to the hospital can be stressful, and being there to help patients adjust is a very rewarding volunteer opportunity!

**Pet Therapy:** Attention dog owners! There are opportunities through therapy dog certification to bring your animal in to work with our patients.

**Wheelchair Washing:** If you aren’t comfortable working directly with people, and need flexible options, this is the one for you. We are always looking for volunteers to clean wheelchairs with our specialized and easy to use washer.

**Home Delivered Meals (HDM):** Help to brighten the day of homebound individuals by providing hot, nutritious meals and caring interactions. You must have a driver’s license and knowledge of the city or ability to read a map and follow directions. You will not be required to work every week and we’ll work with your availability.

**Activity Cart:** Would you like to brighten someone’s day? We have just the opportunity for you! We have an activity cart that goes from room to room with books, magazines, cards, and other items for patients and families to use while here.

**Companion Volunteer:** Companion volunteers provide emotional and social support to comfort patients who have had an extended hospital stay, who don’t have regular visitors, or who have a need for additional company and interaction. It may involve visiting with patients, or playing cards or games.

*If you have any questions, please contact Volunteer Services at 715.387.7106.*