

JOB DESCRIPTION

POSITION TITLE: Occupational Health Technician I

POSITION NO: 392

JOB SUMMARY

The Occupational Health Technician I provides general, clinical, clerical and technical support to physicians and nurses with the patient's care, comfort and safety as the primary concern. The position requires the ability to make decisions consistent with the Marshfield Clinic Health System (MCHS) policies and strict observance of confidentiality of patient information.

ESSENTIAL JOB FUNCTIONS

- 1. Performs Injections under physician supervision at clinic sites, or under RN supervision at employer sites for immunizations.
- 2. Performs Urine Drug Screen Collections, urine dipstick testing, vision screens, Breath Alcohol testing, and vitals at MCHS or employer sites as requested by employers during pre/post-employment screening and various Occupational Health Appointments.
- 3. Prepares instruments, equipment and materials needed for patient care; keeps exam room aseptic, neat and supplied.
- 4. Obtains and documents complete patient data in a timely and accurate manner.
- 5. Prepares patients for exams and assists provider with exams/tests/procedures as needed.
- 6. Instructs patients in preparation for specific procedures and tests when appropriate.
- 7. Performs basic procedures as ordered by provider and within scope of practice.
- 8. Processes provider's orders, prepares appropriate forms, and schedules appointments and services. Arranges for hospital admission when indicated.
- 9. Insures that charges are submitted in a timely manner.
- 10. Assists the provider with obtaining test results.
- 11. Proficiently uses computer applications as required for patient care.
- 12. Processes prescriptions as directed.
- 13. Communicates with patients regarding their concerns, collects information, and relays this information professionally and efficiently to the provider.
- 14. Uploads Certifications to Federal Motor Vehicle Safety Administration and Federal Aviation Administration.
- 15. Regular attendance is required in order to carry out the essential functions of the position.
- 16. Reviews and meets ongoing competency requirements of the role to maintain the skills, knowledge and abilities to perform, within scope, role specific functions.

ADDITIONAL DUTIES

- 1. Cross-trains to other roles and responsibilities within Occupational Health departments as needed.
- 2. Other duties as assigned.

JOB QUALIFICATIONS

EDUCATION

For positions requiring education beyond a high school diploma or equivalent, educational qualifications must be from an institution whose accreditation is recognized by the Council for Higher Education and Accreditation.

Minimum Required: Graduate of a Medical Assistant program OR successful completion of the following courses (or their recognized course equivalent):

- Anatomy & Physiology or Body Structure & Function or Human Body in Health & Disease within one year of hire.
- Medical Terminology completed within one year of hire.
- Injection Training required within 30 days of hire.

Preferred/Optional: Graduate of a Vocational, Technical Medical Assistant Program or medical technician (urology tech, surgery tech, etc.). Successful completion of Pharmacology.

EXPERIENCE

Minimum Required: Clinical and clerical skills including patient preparation, physician order processing, record control, infection control and knowledge of blood borne pathogen procedures.

Preferred/Optional: Experience with use of computer.

CERTIFICATIONS/LICENSES

The following licensure(s), certification(s), registration(s), etc., are required for this position. Licenses with restrictions are subject to review to determine if restrictions are substantially related to the position.

Minimum Required: Basic Life Support (BLS) certification awarded by the American Heart Association (AHA) within three months of hire. Urine Drug Screen Certification and Breath Alcohol Certification required within three months of hire. Council for Accreditation in Occupational Hearing Conservation audiometric certification required within six months of hire.

Preferred/Optional: Certified Medical Assistant, Surgery Tech, Urology Tech, etc. or eligible. Basic Life Support (BLS) certification awarded by the American Heart Association (AHA) at time of hire.

PATIENT POPULATIONS SERVED

Individuals hired are expected to serve patients of different ages, backgrounds, etc. When performing the essential functions of the role, the individual must identify the patient age group to be served and apply the appropriate care based on the patient's age and background. The hiring manager is responsible for communicating the patient population generally encountered in the role and is responsible for ensuring the appropriate cultural, age and related training needed to serve the patient populations.

Check appropriate patient age group(s) served or select "Not Ap							icable"	
	🗆 Infant	🗆 Toddler	🗌 Child	🛛 Adolescent	oxtimes Adult	🛛 Older Adult	□ Not Applicable	

EXCLUSION FROM FEDERAL PROGRAMS

Employee may not at any time have been or be excluded from participation in any federally funded program, including Medicare and Medicaid. This is a condition of employment. Employee must immediately notify their manager or the Clinic's Compliance Officer if they are threatened with exclusion or becomes excluded from any federally funded program.

ORGANIZATIONAL COMPETENCIES

- Patient Centered
- Trust
- Teamwork
- Excellence
- Affordability

SPECIAL FACTORS								
	Expected Frequency Individual Will Be Requested							
Expected Travel and Shift	of T	of Travel and Shift Factors in the Role						
Factors of the Role	Frequently	Occasionally	Seldom	Unlikely				
	Required	Required	Required					
Day travel		\boxtimes						
Overnight travel			\boxtimes					
On-call shifts				\boxtimes				
Holiday shifts				\boxtimes				
All employees' hours are scheduled acco	All employees' hours are scheduled according to the needs of the department. Occasional changes to							
Scheduled hours may be necessary	Scheduled hours may be necessary when required by workload or departmental deadlines.							
May require additional hours bas	May require additional hours based on workload, low staffing or emergency situations.							

PHYSICAL DEMANDS								
	Expected Frequency Individual Will Perform the Physical Demands in the Role							
Expected Physical Demands of the Role	Continuously (67 – 100%) Greater than 5 hours of 8 hour work day	Frequently (34 – 66%) 2 ½ to 5 hours of 8 hour work day	Occasionally (11 – 33%) 50 minutes to 2 ½ hours of 8 hour work day	Seldom (0 – 10%) Less than 50 minutes of 8 hour work day	Not Present			
Bend		\boxtimes						
Climb				\boxtimes				
Grasp	\boxtimes							
Kneel			\boxtimes					
Lift and carry 10 pounds or less for a short distance		\boxtimes						
Lift and carry less than 35 pounds for a short distance			\boxtimes					
Lift greater than 35 pounds utilizing mechanical			\boxtimes					

systems or with additional personnel						
Pivot waist and neck		\boxtimes				
Push and pull 50 pounds or less				\boxtimes		
Push and pull greater than 50 pounds utilizing mechanical systems or with additional personnel				\boxtimes		
Reach less than 5 feet		\boxtimes				
Reach higher than 5 feet		\boxtimes				
Sit with back support		\boxtimes				
Sit without back support		\boxtimes				
Squat		\boxtimes				
Stand Unsupported		\boxtimes				
Twist		\boxtimes				
Walk		\boxtimes				
Wrist flexion/extension		\boxtimes				
All employees are required to utilize proper body mechanics, lifting and moving techniques and/or request assistance from additional staff before attempting to lift any weight outside of their physical capabilities and/or provider ordered restrictions. Actual weight(s) of individuals or items to be lifted vary substantially and must be carefully assessed by staff before attempting a lift to minimize the risk of employee injuries and ensure patient safety.						
	Hearing and Vision Requirement Not a Requirement					

Hearing and Vision	Requirement	Not a Requirement
Normal vision with/without correction	\boxtimes	
Color vision	\boxtimes	
Normal hearing with/without correction	\boxtimes	

ENVIRONMENTAL FACTORS								
	Expected Frequency Individual Will Be Exposed to							
	Environmental Factors Demands in the Role							
Expected Environmental Factors of the Role	Continuously (67 – 100%)	Frequently (34 – 66%)	Occasionally (11 – 33%)	Seldom (0 – 10%)	Not			
	Greater than 5 hours of 8	2 ½ to 5 hours of 8 hour work day	50 minutes to 2 ½ hours of 8	Less than 50 minutes of 8	Present			
	hour work day		hour work day	hour work day				
Works indoors	\boxtimes							
Works outdoors				\boxtimes				
Uses a computer monitor	\boxtimes							
Works alone				\boxtimes				
Works with others	\boxtimes							
Works at unprotected heights					\boxtimes			
Works with explosives					\boxtimes			
Exposure to biological agents				\boxtimes				

Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles				\boxtimes		
Exposure to excessive noises				\boxtimes		
Exposure to extreme hot or cold temperature and/or changes in humidity				\boxtimes		
Exposure to radiation or electrical energy				\boxtimes		
Exposure to slippery or uneven walking surfaces				\boxtimes		
Exposure to solvents, grease or oils				X		
Exposure to toxic or caustic chemicals				\boxtimes		
Exposure to vibration				\boxtimes		
Around moving machinery				\boxtimes		
Operates moving machinery					\boxtimes	
Other special conditions:					\boxtimes	
All employees are required to appropriately dress is based on the area the position resides in and must follow the Marshfield Clinic Health System Personal Appearance (Dress Code) policy and other applicable departmental policies.						

The above statements are intended to describe the general nature and level of work being performed by the person assigned to this position. Essential job functions are intended to describe those functions that are essential to the performance of this job, and additional job functions include those that are considered incidental or secondary to the overall purpose of this job.

This job description does not state or imply that the above are the only duties and responsibilities assigned to this position. Employees holding this position will be required to perform any other job-related duties as requested by management. All requirements are subject to possible modification to reasonably accommodate individuals with a disability.

CREATED BY: Manager and Assistant Manager - Operations

DATE MODIFIED: 3/25/2022