

Welcome to *your* provider network

Security Health Plan's **SimplyOne** network means you'll have access to the one provider that simplifies the path to health care:



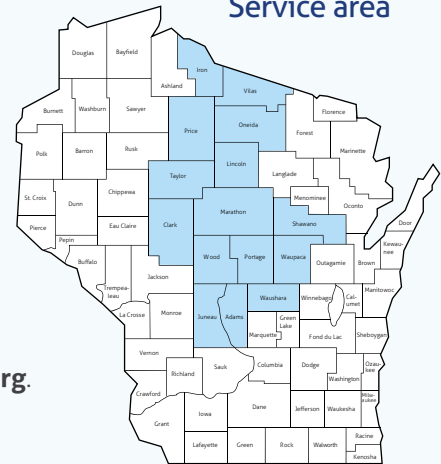
Marshfield Clinic Health System

When you choose Security Health Plan's **SimplyOne** network, featuring Marshfield Clinic Health System, you receive access to more than 80 specialties, 9 hospitals – including the region's only children's hospital – and more than 60 clinic locations.

With SimplyOne, you'll get:

- 30% off select eyewear from Marshfield Clinic Health System locations
- access to Marshfield Clinic Health System Patient Navigators to help with scheduling appointments, answering questions about bills and health plan coverage. Call **1-888-321-7220**, 8 a.m.-5 p.m. Monday-Friday, or email anytime at mfldpatnav@marshfieldclinic.org.

SimplyOne Service area



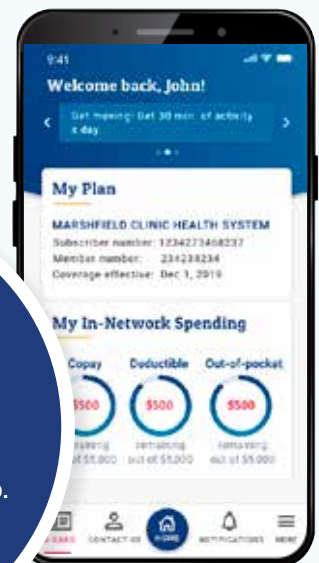
Use our online provider directory to see which providers are available with your coverage at www.securityhealth.org/directory.

My Security Health Plan is an easy, free and secure way to manage your health care online. You and your adult family members can register at www.securityhealth.org/registration.

SecurityHealthPlanSM

Some of the things you can do with My Security Health Plan include:

- view or request ID cards
- check your deductible, claims and prior authorizations
- find an in-network provider with your plan
- find a pharmacy
- request a call from a nurse
- quick access to plan documents
- complete a WebMD health assessment
- enroll in wellness support programs
- view prescription drug information and pharmacy benefit details
- live chat with Customer Service



There's an app for that!

After registering for your account, download our app to manage your health care plan on the go. Find it in Google Play or in the App Store.

Show your **Security Health Plan ID** card when you visit your health care provider or pharmacy. Remember, acceptance of your card does not guarantee your provider is an in-network provider nor ensure the medical or pharmacy services will be covered under your benefits.

Need medical care, but don't have your ID card?

Download the My Security Health plan app for access to your ID card on the go.

Getting to know your ID card: Here is a sample Security Health Plan ID card with descriptions to help you become familiar with your ID card.

- 1 Subscriber or policy number
- 2 Member ID
- 3 Dependent names
- 4 Dates of birth
- 5 Subscriber name
- 6 Group number
- 7 Subscriber number
- 8 Dependent code for each person on the plan is needed to process claims
- 9 Information your provider uses to submit claims

(Front of card)

GROUP NAME	
Subscriber #: 104207009101 1	Medical Card Plan Name
Group #: 130868 6	4 05/21/1966
42070091 2 John L. Doe 3	
Security Administrative Services, LLC Customer Service 1-800-570-8760 Date issued: 04/18/2020	

GROUP NAME	
Name: John L. Doe 5	Pharmacy Card
RxBIN: 003585	
RxPCN: ASPROD1	
RxGRP: TPA11	
ID #: 104207009101 7	
John 00 8	
Security Health Plan Pharmacy Services 1-877-873-5611 Date issued: 04/18/2020	

(Back of card)

	SecurityHealthPlan. Security Administrative Services P.O. Box 8000 Marshfield, WI 54449 www.securityhealth.org
Security Health Plan Pharmacy Services Pharmacies call: 1-877-873-5611 Member services: 1-877-873-5611	Send paper claims to: MedImpact Healthcare Systems P.O. Box 509098 San Diego, CA 92150-9098 9

For pre-certification contact: Security Health Plan at: 1-800-991-8109	SecurityHealthPlan. Security Administrative Services P.O. Box 8000 Marshfield, WI 54449 www.securityhealth.org
Provider Line: 1-800-548-1224 24-hour Nurse Line: 1-800-549-3174	Send paper claims to: Security Administrative Services, LLC P.O. Box 8000 Marshfield, WI 54449 9

PLEASE NOTE:

You will only receive new ID cards if you have changed your plan or are a new member.

If you need a new ID card, log in to your **My Security Health Plan** account or call Customer Service at **1-800-570-8760** (TTY 711)

Notice of Nondiscrimination

Security Health Plan of Wisconsin, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status.

Limited English proficiency language services

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-570-8760 (TTY 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-570-8760 (TTY 711).

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-570-8760 (TTY 711).

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