#### Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services SecurityHealthPlan MARSHFIELD CLINIC HEALTH SYSTEM - 670031 Security Administrative Services

Coverage Period: 04/01/2024 - 03/31/2025 Coverage for: Individual/Family | Plan Type: Enrich Point of Service (POS)



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage call 1-800-570-8760. For general definitions of common terms, such as allowed amount, balance-billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call

1-800-570-8760 to request a copy.

| Important Questions   | Answers  | Why this Matters:   |
|---|--|---|
| What is the overall<br>deductible?                                      | In network: \$3,000 individual / \$6,000 family;<br>Out network: \$6,000 individual / \$12,000<br>family               | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before<br>this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family<br>member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u><br>expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your <u>deductible</u> ?     | Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible.</u>                               | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u><br>amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers<br>certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> .<br>See a list of covered <u>preventive services</u> at<br><u>https://www.healthcare.gov/coverage/preventive-care-benefits/.</u>  |
| Are there other <u>deductibles</u> for specific services?               | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out–of–pocket</u><br><u>limit</u> for this <u>plan</u> ? | In network: \$9,000 individual / \$18,000<br>family; Out network: \$18,000 individual /<br>\$36,000 family             | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the<br>out–of–pocket limit?                     | Premiums, balance-billing charges, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a<br><u>network provider</u> ?             | Yes. See www.securityhealth.org/directory<br>or call 1-800-570-8760 for a list of <u>network</u><br><u>providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance-billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see<br>a <u>specialist</u> ?           | No.  | You can see the <u>specialist</u> you choose without a <u>referral.</u>   |



• All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common  |   | What You                                     |  | Limitations & Exceptions & Other Important Information   |  |
|---|---|--|--|--|--|
| Medical Event   | Services You May Need                               | Network Provider (You<br>will pay the least) | Out-of-Network Provider<br>(You will pay the most) |  |  |
|   | Primary care visit to treat an<br>injury or illness | \$30 copayment/office visit                  | 40% coinsurance                                    | None   |  |
| If you visit a health<br>care <u>provider's</u>   | <u>Specialist</u> visit                             | \$60 copayment/visit                         | 40% coinsurance                                    | Please refer to your <u>plan</u> documents for more specific information.  |  |
| office or clinic  | Preventive care/screening<br>/immunization          | Covered at 100%                              | 40% coinsurance                                    | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.  |  |
| lf you have a test  | Diagnostic test (x-ray, blood work)                 | 20% coinsurance                              | 40% coinsurance                                    | Please refer to your <u>plan</u> documents for more  |  |
|   | Imaging (CT/PET scans,<br>MRIs)                     | 20% coinsurance                              | 40% coinsurance                                    | specific information.  |  |
| If you need drugs to  | Generic drugs (Tier 1)                              | \$5 copayment                                | \$10 copayment                                     | Provider means pharmacy for purposes of this   |  |
| treat your illness or<br>condition  | Preferred brand drugs (Tier 2)                      | \$40 copayment                               | \$80 copayment                                     | section. Most pharmacies nationwide are included in the provider network (more than  |  |
| More information  | Non-preferred brand drugs<br>(Tier3)                | \$70 copayment                               | \$140 copayment                                    | 50,000 pharmacies). You may need to obtain certain drugs, including certain specialty drugs,   |  |
| about <u>prescription</u><br><u>drug coverage</u> is<br>available at<br>www.securityhealth.or<br>g/prescription-tools | Specialty drugs (Tier 4)                            | 30% coinsurance                              | Refer to formulary                                 | from a pharmacy designated by us. Certain<br>drugs may have prior authorization<br>requirements. You may be required to use a<br>lower-cost drug(s) prior to coverage being<br>available for certain prescribed drugs. |  |
| lf you have<br>outpatient surgery   | Facility fee (e.g., ambulatory surgery center)      | 20% coinsurance                              | 40% coinsurance                                    | None   |  |
| outputient surgery  | Physician/surgeon fees                              | 20% coinsurance                              | 40% coinsurance                                    |  |  |

| Common  |   | What You   | ı Will Pay            | Limitations & Exceptions & Other Important  |  |
|---|---|--|-----------------------|---|--|
| Medical Event Services You May Need                                     |   | Network Provider (You<br>will pay the least)Out-of-Network Provider<br>(You will pay the most) |                       | Information   |  |
|   | Emergency room care                       | \$250 copayment/visit  | \$250 copayment/visit | Cost sharing may apply for services performed in the ER (such as labs, X-rays).   |  |
| lf you need   | Emergency medical<br>transportation       | 20% coinsurance  | 20% coinsurance       | None  |  |
| immediate medical<br>attention  | <u>Urgent care</u>                        | \$30 copayment/visit   | \$30 copayment/visit  | When you're in the service area, benefits are payable for urgent care services only when provided by an affiliated <u>provider</u> . <u>Cost sharing</u> may apply for services performed in the UC (such as labs, X-rays). |  |
| lf you have a<br>hospital stay  | Facility fee (e.g., hospital room)        | 20% coinsurance  | 40% coinsurance       | None  |  |
|   | Physician/surgeon fee                     | 20% coinsurance  | 40% coinsurance       |   |  |
| If you need mental<br>health, behavioral                                | Outpatient services                       | 20% coinsurance  | 40% coinsurance       | Please refer to your plan documents for more  |  |
| health, or substance abuse services                                     | Inpatient services                        | 20% coinsurance  | 40% coinsurance       | specific information.   |  |
|   | Office visits                             | \$30 copayment/visit   | 40% coinsurance       | None  |  |
| If you are pregnant   | Childbirth/delivery professional services | 20% coinsurance  | 40% coinsurance       | Depending on the type of services <u>cost sharing</u><br>may apply. Maternity care may include tests and  |  |
|   | Childbirth/delivery facility services     | 20% coinsurance  | 40% coinsurance       | services described elsewhere in the SBC (i.e. ultrasound).  |  |
|   | Home health care                          | 20% coinsurance  | 40% coinsurance       | Limited to 40 visits per individual per calendar<br>year.   |  |
| If you need help<br>recovering or have<br>other special health<br>needs | Rehabilitation services                   | 20% coinsurance  | 40% coinsurance       | None  |  |
|   | Habilitation services                     | 20% coinsurance  | 40% coinsurance       | None  |  |
|   | Skilled nursing care                      | 20% coinsurance  | 40% coinsurance       | Limited to 30 days per individual per<br>confinement.   |  |
| 110000  | Durable medical equipment                 | 20% coinsurance  | 40% coinsurance       | Please refer to your <u>plan</u> documents for more specific information.   |  |
|   | Hospice services                          | 20% coinsurance  | 40% coinsurance       | None  |  |

| Common                                    |                                     | What You                                     | ı Will Pay   | Limitations & Exceptions & Other Important<br>Information  |  |
|---|-------------------------------------|--|--|--|--|
| Medical Event                             | Services You May Need               | Network Provider (You<br>will pay the least) | Out-of-Network Provider<br>(You will pay the most) |  |  |
|   | Children's eye exam 20% coinsurance |  | 40% coinsurance                                    | Please refer to your policy plan documents for more specific information.  |  |
|   | Children's glasses                  | Not covered                                  | Not covered  | Glasses are generally not covered; please refer to your <u>plan</u> documents for specifics.   |  |
| If your child needs<br>dental or eye care | Children's dental check-up          | Not covered                                  | Not covered  | This policy does not include pediatric dental<br>services as required under the federal Patient<br>Protection and Affordable Care Act. This<br>coverage is available in the insurance market<br>and can be purchased as a standalone product.<br>Please contact your insurance carrier or the<br>Federally Facilitated Exchange if you wish to<br>purchase pediatric dental coverage or a stand-<br>alone dental services product. |  |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |                      |  |  |
|--|--|----------------------|--|--|
| <ul> <li>Abortion (except in cases of rape, incest, or when<br/>the life of the mother is endangered)</li> </ul>                                 | Infertility treatment  | Private-duty nursing |  |  |
| <ul> <li>Acupuncture (if prescribed by a physician for rehabilitation purposes)</li> </ul>   | Long-term care   | Routine foot care    |  |  |
| Cosmetic surgery   | <ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul> | Weight loss programs |  |  |
| Dental care  | Private duty nursing   |                      |  |  |
|  |  |                      |  |  |

 Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 • Bariatric surgery
 • Hearing aids
 • Routine eye care (Adult)

 • Chiropractic care
 • Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is your state insurance department, of the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeal Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact Security Health Plan at 1-715-221-9258 or 1-800-570-8760. You may also contact the Office of the Commission of Insurance (OCI) at (608) 266-3585 or (800) 236-8517.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverages. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standard? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>

—————To see examples of how this plan might cover costs for a sample medical situation, see the next page.—————

#### About These Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the plan. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby<br>(9 months of in-network pre-natal care and a<br>hospital delivery) |         | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-<br>controlled condition) |   | Mia's<br>(in-network emerg |                         |
|--|---------|--|---|----------------------------|-------------------------|
| The <u>plan's</u> overall <u>deductible</u>  | \$3,000 |  | The <u>plan's</u> overall <u>deductible</u> | \$3,000                    | The <u>plan's</u> overa |
| Specialist copayment   | \$60    |  | Specialist copayment                        | \$60                       | Specialist copay        |
| Hospital (facility) <u>coinsurance</u>   | 20%     |  | Hospital (facility) <u>coinsurance</u>      | 20%                        | Hospital (facility)     |
| Other coinsurance  | 20%     |  | Other coinsurance                           | 20%                        | Other coinsurance       |
|  |         |  |   |                            |                         |

#### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| Deductibles                     | \$3,000  |
| Copayments                      | \$0      |
| Coinsurance                     | \$1,900  |
| What isn't covered              |          |
| Limits or Exclusions            | \$0      |
| The total Peg would pay is      | \$4,900  |

| This EXAMPLE event includes services like:<br>Primary care physician office visits (including |
|---|
| disease education)  |
| Diagnostic tests (blood work)<br>Prescription drugs   |

Durable medical equipment (glucose meter)

| Total Example Cost              | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$3,000 |
| Copayments                      | \$200   |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or Exclusions            | \$0     |
| The total Joe would pay is      | \$3,200 |

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$3,000 |
|---|---------|
| Specialist copayment                        | \$60    |
| Hospital (facility) <u>coinsurance</u>      | 20%     |
| Other coinsurance                           | 20%     |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$2,600 |
| Copayments                      | \$90    |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or Exclusions            | \$0     |
| The total Mia would pay is      | \$2,690 |

The plan would be responsible for the other costs of these EXAMPLE covered services

# Addendum

### Notice of Nondiscrimination:

### Discrimination is against the law

Security Health Plan of Wisconsin, Inc., complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, religion, disability, age, sex, gender identity, sexual orientation, health status, marital status, arrest or conviction record or military participation in the administration of the plan, including enrollment and benefit determinations

Security Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact Customer Service at 1-800-570-8760 (TTY: 711). If you believe that Security Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, health status, marital status, arrest or conviction or military participation, you can file a grievance with:

## **Security Health Plan**

Attn: Grievances 1515 North Saint Joseph Avenue Marshfield, WI 54449-8000

Phone: 715-221-9596 (TTY: 711) Fax: 715-221-9424 Email: shp.appeals.grievance@securityhealth.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Security Health Plan can help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

## U.S. Department of Health and Human Services

200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201

Phone: 1–800–368–1019 or 800–537–7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### Language Access Services:

English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-472-2363 (TTY: 711).

Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-472-2363 (TTY: 711).

Hmong:

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-472-2363 (TTY: 711).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-472-2363 (TTY: 711).

German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-472-2363 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-472-2363 (телетайп: 711).

Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-472-2363 (TTY: 711).

Pennsylvania Dutch:

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-472-2363 (TTY: 711).

French:

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-472-2363 (ATS : 711).

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-472-2363 (TTY: 711).

Hindi:

..... ध्यान द: यद आप हदी बोलते ह तो आपके लिए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-800-472-2363 (TTY: 711) पर कॉल कर।

Albanian:

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-472-2363 (TTY: 711).

Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-472-2363 (TTY: 711).

Italian:

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-472-2363 (TTY: 711).

Portugues: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-472-2363 (TTY: 711).

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-472-2363 (TTY: 711).

Oroomiffa (Oromo/Somalia): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-472-2363 (TTY: 711).

If you require materials in large print, please call 1-800-472-2363 (TTY: 711).