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NAME: _____

EMAIL ADDRESS: _____

CELL PHONE: _____ HOME PHONE: _____

VOLUNTEER AREAS & SERVICE DESCRIPTIONS

For information on current needs, please contact us!

Main Lobby Information Desk and Direction Desk Escort: Are you a “people person?” If you have a friendly smile, approachability and willingness to be the front face of the hospital's main entrance we could use you here! As a volunteer, you will greet patients, families and visitors, provide patient room numbers as needed/appropriate, and escort visitors to their destination. Volunteers may also help deliver items from the Gift Shop or other miscellaneous deliveries to patient rooms and units as needed.

Pediatric Unit: Help make a positive and comforting impact on the experience of our pediatric patients. Warm and engaging volunteers will assist staff with structured playroom sessions, helping patients to/from the playroom, engaging them in art projects, games, reading, and interacting one-to-one with children who cannot leave their rooms (e.g. on bed rest, on isolation precautions, etc.), or offering parents a break. Volunteers will also help in keeping the playroom and toys organized and sanitized and help the unit feel homey with seasonal decorations.

Gift Shop: In the Gift Shop, attentive and friendly volunteers help customers with their purchases and gift wrap and/or deliver items to patients' rooms. Essential qualities include great people skills, comfortable learning/using merchandise scanner and computer cash register, and accuracy in managing monetary transactions.

Coffee Café Clerk: Volunteers will serve patients, families, visitors and staff by preparing beverages, baking items and ensuring all areas are kept clean and in good appearance. A friendly demeanor, organization and ability to multi-task with efficiency and professionalism are a must. You must be comfortable using a computerized cash register and be accurate working with monetary transactions.

Outpatient Surgery Family Waiting Room: There are two options in this area: phone or escort volunteers. Phone volunteers assist in facilitating communication between surgical areas and families. Escorts assist in guiding patients, families and/or visitors to and from designated areas. This can be a fast-paced area and requires expert people skills, professionalism and sensitivity.

Activity Cart: Would you like to brighten someone's day? We have just the opportunity for you! We have an activity cart that goes from room to room with books, magazines, cards, and other items for patients and families to use while here.

Nuclear Medicine Outpatient Waiting Room: Volunteers help to greet and check in patients for several departments that share a waiting area. There may also be clerical projects designated to this area as needed.

Looking for flexibility in your schedule? The areas below offer flexible days, times or both.

Medical/Surgical Units: Reliable, self-sufficient and professional volunteers will ensure med carts, isolation stations and other key items and areas are well-stocked and organized. Volunteers will be assigned to a specific unit and day with the freedom to come in for a flexible two-hour time frame.

Chart Cleaning: Would you like to contribute to a huge need behind the scenes? Patient charts hold all information essential for doctors, nurses, and other providers to have complete access to and go through many hands on a daily basis. Keeping them clean and complete is crucial. Dependable and independent volunteers will make assigned rounds, to collect and clean empty charts and re-circulate them.

Food & Nutrition Services Department: Volunteers are needed daily to ensure time sensitive items are rotated and coolers are sufficiently stocked as well as help keep food service areas clean.

Wheelchair Washing: If you aren't comfortable working directly with people, and need flexible options, this is the one for you. We are always looking for volunteers to clean wheelchairs with our specialized, and easy to use washer.

Musical Talent: We know you have talent! If you can play a musical instrument, you can entertain in one of our waiting rooms for patients, their families and visitors.

Pet Therapy: Attention dog owners! There are opportunities through therapy dog certification to bring your animal in to work with our patients.

Home Delivered Meals (HDM): Help to brighten the day of homebound individuals by providing hot, nutritious meals and caring interactions. You must have a driver's license and knowledge of the city or ability to read a map and follow directions. You will not be required to work every week and we'll work with your availability.

Clerical Support for Departments: If you prefer less direct contact with people, there are a variety of clerical projects throughout the Hospital you might enjoy, such as filing, data entry, stuffing and labeling envelopes, collating papers and special projects.

Patient Advocacy: Being a patient advocate, you can make a huge impact on the quality of the experience our patients have. Patient advocates visit newly admitted patients to help them adjust, answer questions, and explain everything from ordering meals to changing the channels. Being admitted to the hospital can be stressful, and being there to help patients adjust is a very rewarding volunteer opportunity!

If you have any questions or concerns on the service areas offered, please contact Volunteer Services at 715.387.7106. Thank you for your interest!