## Comfort and recovery suites - questions/answers

**What is an Ambulatory Surgery Center (ASC)?**
An ASC is a modern outpatient health care facility providing same-day surgical care, including diagnostic and preventive procedures. Marshfield Clinic has ASCs at its Eau Claire, Marshfield, Minocqua and Wausau centers.

**What are comfort and recovery suites?**
They are private suites for patients referred for short-term recovery from a surgical procedure. The suites are licensed skilled nursing facilities and provide 24-hour access to medical and skilled nursing care and rehab services. Patients typically spend one to five days recovering from surgery and other procedures completed in an ASC and can rest comfortably in the suites with their families.

**How are comfort and recovery suites different from a hospital?**
They focus on getting patients back to optimal health and preparing them to return home. Patients have direct access to similar hospital services including physical and occupational therapy, dietary care and postoperative nursing care.

**How’s this different than what Marshfield Clinic already provides?**
Patients only can stay at a Clinic ASC up to 23 hours, 59 minutes for regulatory reasons. Comfort and recovery suites allow patients to stay and receive care for several days if needed. Again, the focus is to return patients to their homes and lives as soon as possible.

**Where are the comfort and recovery suites located?**
At Marshfield Center, 20 suites are located in the East Wing. Twelve suites are located in new buildings adjoining the Clinic’s ASCs at the Eau Claire and Wausau centers.

**What types of procedures do patients recover from in a comfort and recovery suite?**
At this time, details are being finalized. However, for example, knee and hip replacements could be completed in an ASC setting followed by care in the comfort and recovery suites.

**Who provides services for the comfort and recovery suites?**
Eau Claire-based Grace Lutheran Communities, a non-profit organization that specializes in rehabilitation, skilled nursing care and assisted living care, will provide services for the suites.

**How will patients know if their care includes staying in a comfort and recovery suite?**
If surgery in the ASC and recovery in the comfort and recovery suites is appropriate, the patient’s provider will make a referral for the patient to stay in a comfort and recovery suite.

**How does billing work?**
Patients should check with their insurance provider to determine coverage for skilled nursing facility care.